

Montour County Children and Youth Services

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Montour County Administration Center

Danville, PA 17821
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Executive Director
Melodie J. Follmer

Montour County Commissioners
Hon. Rebecca Dressler, Chair
Hon. Scott E. Lynn, Vice-Chair
Hon. Trevor S. Finn

SUBJECT: Non-Discrimination in Services

TO: Clients/Parents

FROM: Melodie J. Follmer, Executive Director

Admissions, the provisions of services and referrals of clients shall be made without regard to race, color, religious creed, disability, ancestry, national origin (including limited English proficiency), age or sex.

Program Services shall be made accessible to eligible persons with disabilities through the most practical and economically feasible methods available. These methods include, but are not limited to, equipment redesign, the provision of aides and the use of alternative service delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Any individual/client/student (and/or their guardian) who believes they have been discriminated against, may file a complaint of discrimination with:

Montour County Commissioners' Office Chief Clerk Holly Brandon 435 E Front St. Danville, PA 17821 P: 570-271-3000 F: 570-271-3088	Office for Civil Rights U.S. Department of Health and Human Services Centralized Case Management Operations 200 Independence Avenue, S.W. Room 509 HHH Bldg Washington, D.C. 20201 Customer Response Center: (800) 368-1019 TDD: (800) 537-7697 https://www.hhs.gov/ocr/complaints Email: ocrcomplaint@hhs.gov (Within 180 days from the date of incident)
Commonwealth of Pennsylvania Department of Human Services Bureau of Equal Opportunity Room 225, Health & Welfare Building P.O. Box 2675 Harrisburg, PA 17120 Inquiries: (717)787-1127 Email: RA-PWBEOAO@pa.gov (Within 90 days from the date of incident)	Pennsylvania Human Relations Commission 333 Market Street, 8 th Floor Harrisburg, PA 17101 https://www.phrc.pa.gov/Complaints/Pages/How-to-File-a-Complaint.aspx Inquiries: (717) 787-4410 TTY users only: (717) 787-7279 (Within 180 days from the date of incident)